

THE SUSTAINABLE COFFEE



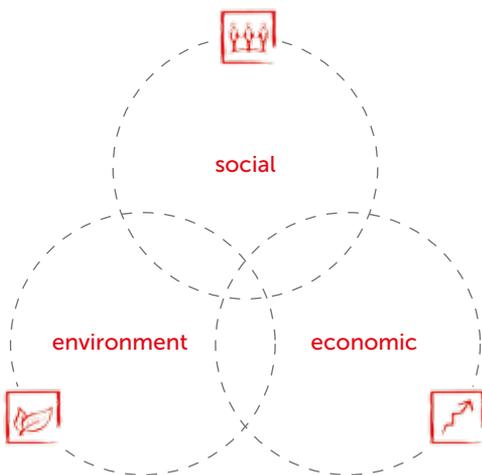
At illycaffè, quality and sustainability are inseparable: only the truly excellent is sustainable, and anything worth sustaining must be excellent.

live
happilly

We believe that sustainability is the way to produce and share the best coffee nature can produce with the whole world.

What does it mean?

Sustainability must be considered in three different dimensions.



illycaffè endorses the definition of sustainability set out in the Brundtland Report. This document was produced by the World Commission on Environment and Development and introduced what is now a universally recognised concept for the first time in 1987:

“sustainable development is a development that satisfies the needs of the present without compromising the possibility for future generations to satisfy their needs.”

Our commitment

Pursuing economic, social and environmental sustainability in company practices.



SOCIAL SUSTAINABILITY

what we do:
we pursue social sustainability through the principle of human growth, **promoting the capitalization of knowledge** and fostering personal development.



ECONOMIC SUSTAINABILITY

what we do:
we pursue economic sustainability **creating added value** to be shared with coffee growers, customers – both business and consumer – and local communities.



ENVIRONMENTAL SUSTAINABILITY

what we do:
we pursue environmental sustainability through **the principle of respect**, which translates into these basic guidelines: elimination of pollution, reduction of waste and use of renewable resources.

THE COMPANY DIRECTLY MANAGES THE IMPACT OF PRODUCTION ACTIVITIES ON THE ECOSYSTEM. AT THE SAME TIME, IT ALSO CONTRIBUTES INDIRECTLY TO SUSTAINABLE DEVELOPMENT THROUGH THE PROMOTION AND DISSEMINATION OF BEST PRACTICES AND VALUES AMONG STAKEHOLDERS, FROM THE BEAN TO THE CUP.

FROM THE BEAN



TO THE CUP



ILLYCAFFÈ
CERTIFIES THE COMPANY
AND THE ENTIRE PRODUCT LINE,
NOT JUST SELECTED PRODUCTS!



We are sustainable
in every step of the cultivation,
production and marketing
of our coffee.



WE HAVE DEVELOPED A RELATIONSHIP
WITH FARMERS BASED ON THREE PILLARS:

1. SELECTING THE BEST COFFEE GROWERS.
2. TRANSFERRING KNOWLEDGE.
3. PAYING ABOVE MARKET PRICE.



WE ARE DEEPLY COMMITTED TO
THE REDUCTION OF CO₂ EMISSIONS
IN OUR PRODUCTION PROCESSES IN ORDER
TO COMPLY WITH THE OBJECTIVES SET BY
THE EUROPEAN PROTOCOL 2020



THANKS TO IMPROVEMENTS IN PACKAGING
AND ASSEMBLY, NEW PRODUCTS BEING
LAUNCHED ON THE MARKET (SUCH AS SOFT
PACK AND CUBE), HAVE A SIGNIFICANTLY
REDUCED ENVIRONMENTAL IMPACT

**EVERY CHOICE THE COMPANY MAKES
IS BASED ON THE QUEST FOR TOTAL QUALITY
AND THE PRINCIPLES OF SUSTAINABILITY**

Actions in the field

**Our agronomists work side-by-side
with farmers to implement best practices.**

- Agricultural practices with a reduced environmental impact;
- Minimization of the use of chemicals or other artificial compounds;
- Reducing water consumption in the washing process of harvested coffee;
- Natural shading of plants with native trees.

Actions at the factory

**We have created the role of energy manager
to ensure best practices for energy use.**

- The electricity we use is only from renewable sources;
- 90% of methane is used for roasting coffee beans, while the remaining amount is used for heating and for producing hot water;
- Refrigeration plant does not use fossil fuels;
- Heat produced by air compressors is recovered and reused to heat the packaging areas;
- 11,000 sq m solar power plant installed on the rooftop of illycaffè logistics center.

Actions in the market

**We design and implement solutions
to maximize the efficiency of waste disposal.**

- The metal used for our cans (3 kg tins, 250 g cans and serving packs) and the polypropylene used for Iperespresso capsules, are 100% recyclable;
- Materials used in secondary and tertiary packaging are almost completely made of recycled materials;
- The company carefully selects partners and collaborators who have adopted and promote policies for zero-waste production.

**Extensive key performance indicators
measure economic, social and environmental
factors at the plantations and throughout
the entire supply chain.**

Our longstanding sustainable policies and practices have been rewarded with many major international recognitions and certifications.

Quality certifications



Product conformity (1992)

The certification process began with product certification by Qualité France.



Production process (1996)

illycaffè was the first coffee company in Italy and Europe to achieve ISO 9001 certification.

This certifies the quality of the production process: development, roasting, packaging and commercialisation.



BRC, Food products (2005)

British retail requires specific certifications. These are set by the standards of good manufacturing practice certified by the BRC- British Retail Consortium.



IFS food standards (2007)

This is very similar to the BRC, but developed in Germany.



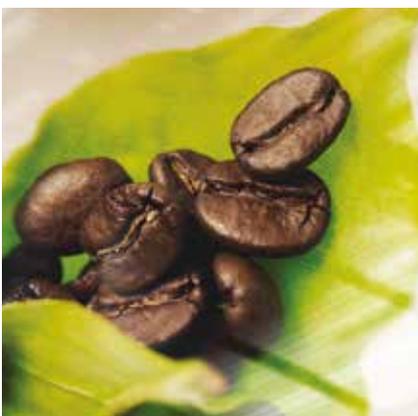
Accredited laboratories (2010)

ISO 17025 certification applies to laboratory competence, for the laboratories of the Research and Development department.



Risk prevention (2014)

Prevention or minimization of safety hazards for safety of processes used in food and drink preparation (mandatory in many countries, including the EU).



Environmental certifications



Environmental impact (2003)

ISO 14001 certification highlights the company's commitment to promoting a culture of respect for the environment.



Environmental performance (2004)

EMAS is a voluntary environmental and industrial management instrument created by the European Union. It is designed to help companies evaluate and improve their environmental performance, by making concrete commitments and making public the data and results of these efforts.

Supply chain certifications



Supply chain sustainability (2011)

illycaffè has collaborated with DNV GL – a prestigious, independent Norwegian body – to create a new standard to certify the all-round sustainability of the company.

It is the company to be certified, not the farmers; they are an integral part of the process and are asked to share principles and values.

Awards



Emas Award (2005)

illycaffè won the EMAS Award for our commitment to improving the environmental aspects of production.



Ethics and sustainability (2014)

ICRT (International Consumer Research & Testing) selected illycaffè as the world's leading company for commitment to social and environmental responsibility towards coffee growers in Latin America, Africa and Asia.



Corporate Governance (2013-2016)

In 2016, for the fourth consecutive year, Ethisphere Institute selected illycaffè as one of the most ethical companies in the world, and the only Italian company on the list.